

Accessibility FAQ – Taste of Chicago

- 1. How do I get a wristband for accessible seating?** Wristbands will be given out on a first come/call-in, first served basis **during festival hours open to the public on the day of the performance** to individuals with disabilities who meet certain requirements and their companions (two per individual with a disability).
- 2. What are the requirements to get a reserved seating wristband?** A limited amount of reserved seating will be provided in the front rows near the main stage as well as seating disbursed throughout the rest of the seating area for people with the following types of disabilities:
 - Individuals who use wheelchairs
 - Individuals with disabilities who are ambulatory, but use mobility devices such as walkers or crutches
 - Individuals who are ambulatory, but who are unable to stand during the performance
 - Individuals who are deaf or hard of hearing and need unobstructed sightlines to the sign language interpreter
 - Individuals who are blind or have visual impairments that require seating in close proximity to the stage
- 3. What is the phone number to reserve a wristband?** On the day of the festival, **beginning at 11:00 am, you may call 312 636 5753 (voice)/711 Relay Service** to reserve a wristband. Reservations will be held up to 15 minutes prior to the start of the first performance on the main stage or while wristband supplies last.
- 4. Can my companion pick up my wristband?** Individuals with a disability and their guests must **pick up the wristbands in person** at the Mayor's Office of Special Events **Performer Check In Booth located at the corner of Monroe and Columbus** (There will be signs pointing to the location). The wristbands may be picked up from the time the festival opens to the public until fifteen minutes prior to the start of the opening act at the main stage. Companions will not be allowed to pick up wristbands unless accompanied by an individual with a disability. Wristbands are non transferable and only valid for the current day it is issued. Wristbands distributed by MOSE are only valid for their assigned seating areas (Primary or Secondary).
- 5. Is there a waitlist?** If all wristbands are distributed or reserved, a waitlist will be started on a first come/call in, first served basis (fifty guests maximum) at the MOSE booth. There is no guarantee that a wristband will become available.
- 6. Where is the transportation drop off and pick up located?** For Paratransit and vehicles transporting people with disabilities, the location is at the southwest corner of Monroe and Columbus.
- 7. Where can I park?** Parking for the public at the Taste of Chicago is located at the Millennium Garage; entrance is on Columbus.
- 8. What materials are provided to people with disabilities who come to a music festival in Grant Park or Millennium Park?**
 - Assistive listening devices
 - Sign language interpreted performances
 - Braille and large print versions of the brochure